



Terms & Conditions | Renasco Retreats

Last updated: 1st January 2026.

These Terms & Conditions (“Terms”) apply to all bookings for retreats organised by **Renasco Retreats** (“we”, “us”, “our”). By booking a retreat with us, you (“you”, “participant”, “guest”) agree to be legally bound by these Terms.

1. Booking & Contract Formation

1.1 Your booking is confirmed once we receive your £750 non-refundable deposit and issue a booking confirmation email.

1.2 The person making the booking confirms they are over 18 years of age and authorised to agree to these Terms.

2. Price, Payment & Payment Schedule

2.1 All retreat prices are listed in GBP (£).

2.2 A £750 non-refundable deposit is required to secure your place.

2.3 The remaining balance must be paid as follows:

- Instalment 1: 50% of the remaining balance due by 1st April.
- Final Balance: Remaining balance due by 15th May (or no later than 14 days before the retreat start date).

2.4 Failure to meet payment deadlines may result in cancellation of your booking without refund and your place being offered to another participant.

2.5 Your place is only confirmed once payment has been received.

3. What’s Included & Not Included

Included:

- Accommodation
- Meals (as outlined in retreat details)
- Scheduled retreat activities and sessions

Not Included:

- Flights
- Insurance
- Optional extras
- One local meal out during the retreat

4. Cancellation & Refund Policy

4.1 All deposits are non-refundable.

4.2 If you cancel your booking, all payments made are non-refundable unless your place is resold, at our discretion.

4.3 All cancellations must be submitted in writing via email.

4.4 We strongly recommend comprehensive travel insurance to protect against unforeseen circumstances, including illness or travel disruption.

5. Changes by Us

5.1 We reserve the right to make minor changes to the retreat itinerary where necessary.

5.2 If significant changes are required, or if we must cancel the retreat, you will be offered:

- A transfer to a future retreat (if available), or
- A full refund of payments made.

5.3 We are not responsible for personal travel costs or other expenses incurred.

6. Guest Responsibilities

6.1 You agree to:

- Respect the retreat property, staff and other participants.
- Follow all health and safety guidance.
- Behave in a way that does not disrupt the experience of others.

6.2 We reserve the right to remove any participant whose behaviour poses a risk or causes disruption, without refund.

7. Health, Safety & Insurance

7.1 You must disclose relevant medical conditions, allergies, dietary requirements and emergency contact details when requested.

7.2 You are responsible for arranging suitable travel and medical insurance covering:

- Cancellation
- Medical treatment
- Personal liability
- Loss or theft of belongings

7.3 Participation in retreat activities is undertaken at your own risk.

8. Travel & Documentation

You are responsible for ensuring that you hold valid passports, visas and meet any entry requirements for the retreat destination. We are not responsible if documentation issues prevent your attendance.

9. Liability

We provide our services with reasonable care and skill. Our total liability to you is limited to the total retreat price paid.

We are not responsible for:

- Travel delays
- Weather conditions
- Acts of third parties
- Loss or damage to personal belongings

10. Photography & Media

By attending the retreat, you consent to photographs or videos being taken and used for marketing purposes unless you notify us in writing prior to the retreat.

11. Data Protection

Your personal data will be processed in accordance with our Privacy Policy and applicable UK data protection laws. We will only use your information for retreat-related purposes or where required by law.

12. Governing Law

These Terms & Conditions are governed by the laws of England & Wales. Any disputes shall be subject to the exclusive jurisdiction of the courts of England & Wales.